CREMATION FEES 2026 / 2027

CREMATORIUM		EFFECTIVE FROM	COST
ACCRINGTON	Standard attended	01.04.25	£850.00
(HYNDBURN BOROUGH COUNCIL)	Standard attended and cremated remains certificate		£865.00
	Unattended and reduced fee for 9.00am and 9.40am		£470.00
	Unattended and reduced fee for 9.00am and 9.40am and cremated remains certificate		£485.00
AGECROFT	Standard attended	01.04.26	£850.00
(SALFORD CITY COUNCIL)	Unattended		£325.00
	Reduced fee for 9.40am		£622.00
BLACKLEY	Standard attended - Side Chapel	01.04.26	£967.00
(MANCHESTER CITY COUNCIL)	Standard attended - Centre Chapel	All including environmental surcharge	£1392.00
	Unattended 8.30am to 10.00am - Monday to Thursday		£556.00
	Reduced fee 9.00am and 9.20am - Monday to Thursday		£754.00
BURNLEY	Standard attended	01.04.26	£917.00
(BURNLEY BOROUGH COUNCIL)	Unattended / reduced fee		£499.00
EAST LANCASHIRE	Standard attended Monday to Wednesday	02.01.26	£1290.00
	Standard attended Thursday and Friday		£1390.00
	Reduced fee for 9.30am		£895.00
	Unattended 8.15am or 8.30am		£575.00
	Direct attended		£795.00
HOWE BRIDGE	Standard attended - 11.30am to 2.30pm	01.04.26	£1295.00
	Standard attended - 10.30am and 3.30pm		£1195.00
	Unattended		£585.00
	Reduced fee for 8.30am		£850.00
	Reduced fee for 9.30am		£995.00
OLDHAM	Standard attended	01.04.26	£1079.00
(OLDHAM MBC)	Unattended for 9.00am and 9.15am / reduced fee		£653.00
OVERDALE	Standard attended 10.00am to 4.00pm	01.04.26	£1112.00
(BOLTON MBC)	Unattended		£362.00
	Reduced fee for 9.00am and 9.15am		£906.00
PARK WOOD, ELLAND	Standard attended	01.04.26	£1168.00
(CALDERDALE COUNCIL)	Unattended 9.00am only		£350.00
	Reduced fee for 9.15am and 9.45am		£944.00
PLEASINGTON	Standard attended includes Obitus music	01.03.26	£1085.00
(BLACKBURN WITH DARWEN COUNCIL)	Unattended or reduced fee for 8.15am and 8.45am		£515.00
	Reduced fee for 9.00am and 9.30am		£825.00
ROCHDALE	Standard attended	01.04.26	£864.60
(ROCHDALE MBC)	Unattended or reduced fee for 9.00am		£520.10
SKIPTON	Standard attended - held over	01.05.26	£985.00
(CRAVEN DISTRICT COUNCIL)	Standard attended - same day		£1035.00
	Reduced fee unattended - held over only for 9.10am		£725.00
	Reduced fee for 8.40am or 8.50am - held over only		£463.00
WIGAN (MBC)	Standard attended	01.04.26	£960.00

TERMS AND CONDITIONS OF BUSINESS

We are a member of the National Association of Funeral Directors (NAFD) and subscribe to its current Code of Practice, a copy of which is available upon request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service at all times.

1. ESTIMATES, EXPENSES AND DEPOSITS

Our estimate is an indication of the charges likely to be incurred based on the information and details we know at the date the estimate is provided. While we make every effort to ensure its accuracy, charges may be subject to alteration, particularly where third-party suppliers change their rates.

We may not know the exact amount of all third-party charges (including but not limited to crematorium, burial, officiant or clergy fees) in advance of the funeral. Where this is the case, we will provide our best estimate of such charges in the written estimate. The final account will show the actual charges incurred.

If you amend your instructions, we will require your confirmation in writing. Where changes result in additional costs, we may make extra charges in accordance with the prices set out in our current price list. VAT will be added where applicable, at the rate in force at the time the invoice is prepared.

A minimum deposit of £2,000.00 is required and must be received no later than five (5) working days prior to the funeral taking place. This deposit enables us to secure services and incur third-party costs on your behalf.

Where the cost of disbursements, third-party charges or items purchased specifically for the funeral exceeds the amount of the initial deposit, we may request a further deposit to cover those additional costs. Any such request will be reasonable, clearly explained, and limited to costs incurred or committed on your behalf, and must be paid before the funeral takes place.

We will always act fairly and proportionately when requesting deposits and encourage you to discuss any concerns with us as soon as possible.

2. PAYMENT ARRANGEMENTS

Unless otherwise agreed by us in writing, the final account is payable within 30 days from the date of invoice.

If payment is not received by the due date, we may charge interest on the outstanding balance at a rate of 4.25% above our bank's base rate, calculated daily from the due date until payment is made. Interest will not be charged where it would be unreasonable to do so.

Where an account remains unpaid after reasonable efforts have been made to resolve the matter with you, we may seek to recover our reasonable costs of pursuing payment. Where payment arrangements extend beyond 12 months, an administration fee of £85.00 may apply. This will always be communicated to you in advance.

If you experience any difficulty making payment, please contact us promptly so that we can discuss possible arrangements.

3. INDEMNITY

You are responsible for meeting your obligations under these Terms and Conditions. You agree to reimburse us for reasonable losses, costs or expenses we incur as a direct result of a breach of these terms, including necessary administrative costs and, where applicable, reasonable legal or recovery fees.

This may include circumstances such as dishonoured or returned payments, overdue accounts, or additional administrative work required as a result of non-payment. We will not seek to recover costs that are disproportionate, punitive, or unrelated to the breach.

We will always act reasonably and give you the opportunity to resolve any matter before taking further action.

4. DATA PROTECTION

We respect the confidential nature of the information you provide to us. Personal data is processed in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

We collect and process personal data only where it is required to provide our services, meet legal obligations or for our legitimate business interests. We take appropriate technical and organisational measures to keep all personal data secure and confidential.

To enable us to carry out the funeral arrangements, we may need to share relevant personal data with third parties such as crematoria, burial authorities, clergy, celebrants, florists, monumental masons or other service providers involved in the funeral. Only information necessary for the performance of those services will be shared.

You have the right to access the personal data we hold about you, request correction of inaccurate data, request erasure where appropriate, restrict processing, and raise concerns about how your data is used. Further details are available on request.

5. CANCELLATION AND TERMINATION

You have a 14-day cooling-off period during which you may cancel our services. Where instructions have already been given and costs incurred, termination charges will apply as set out below.

We reserve the right to terminate our services if you fail to meet your obligations under these terms. We are not obliged to accept a termination until we receive your instruction in writing.

If you terminate your instructions, or if we terminate our services, you will be invoiced for all third-party charges that we have paid or are committed to paying, together with our charges and expenses in accordance with the following scale:

Termination within 2 days of the due date for performing services	**100% of fees payable**
Termination within 1 week of the due date for performing services	**80% of fees payable**
Termination within 2 weeks of the due date for performing services	**50% of fees payable**

All such charges reflect work undertaken and costs committed on your behalf.

6. CONDUCT AND COMPLAINTS

Our Code of Practice requires us to provide a high standard of service. If you have any questions or concerns, please raise them in the first instance with your funeral director.

If the matter is not resolved to your satisfaction, you may contact the Funeral Arbitration Scheme, administered by the Chartered Institute of Arbitrators, at:

618 Warwick Road
Solihull
West Midlands
B91 1AA

All dates and times provided are provisional until final bookings are confirmed. While every effort is made to provide prompt and efficient service, circumstances beyond our control may occasionally affect arrangements. Where this occurs, we will contact you as soon as possible to discuss alternative arrangements.

7. AGREEMENT AND GOVERNING LAW

Your continuing instructions constitute acceptance of these Terms and Conditions.

Any waiver or variation of these terms is only binding if:

- **Made or recorded in writing;**
- **Signed by one of our funeral directors; and**
- **Expressly states an intention to vary these terms.**

These Terms do not confer any rights on third parties under the Contracts (Rights of Third Parties) Act 1999.

If any term is found to be unenforceable:

- **This will not affect the enforceability of the remaining terms; and**
- **Where possible, the term will be interpreted or amended to remain enforceable.**

Nothing in these Terms limits our liability for death or personal injury. English law applies, and the courts of England and Wales have non-exclusive jurisdiction.

DISCLOSURE OF INTERESTS

1: Hyndburn Funeral Services is part of the Havencare Management Holdings Limited family.
The ownership of Havencare Management Holdings Limited is Dawn Winfield and John Winfield (only)
2: There is no business or material financial interests in a price comparison website
3: a: There has been no material charitable donation to a third party
b: There has been no charitable contribution payment of gratuity to a third party
c: There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to Havencare Management Holdings Limited